

MIONÈ

CONTRACT WITHDRAWAL FORM

Company name	JELENA JOVANOVIĆ PR PROIZVODNJA OSTALE ODECE MIONE ZRENJANIN company number: 65703980 tax identification number: 111852037
Company address	Metohijska 1, 23000 Zrenjanin, Serbia
Company phone number and email	+381 63 8610052 info@mioneatelier.com
I am withdrawing from the purchase of (product)	
Purchase contract conclusion date	
Date of receiving the goods	
Reasons for withdrawal (optional)	
Consumer's first and last name	
Consumer's address	
Consumer's signature	
Date (of filling in the form)	
Bank account number (for refunds)	

The consumer is entitled to unilaterally terminate the purchase contract within 14 days from the date of concluding the contract without giving any reason. By terminating the contract unilaterally, the consumer is relieved from all contractual obligations, except covering the cost of returning the goods.

In case of withdrawing from the contract, the consumer is entitled to a refund or product replacement. The consumer will receive the refund after Mione receives the goods, that is after the good are returned to where they were originally shipped from. Mione has the right to deny a refund if it determines that the returned goods are defective, that is if it determines that the product was used, opened, damaged. The goods must be returned in new and unused condition. The consumer bears the return and refund costs, except in cases when the consumer receives a defective or wrong item. The information provided in this form will be used only for sales and purchases records and Mione will not use it in any other way. If the consumer decides to have the product replaced for a different product, he or she can exercise this right in line with conditions of purchase that can be found on Mione's website.