

# MIONÈ

## ITEM REPLACEMENT FORM

|   |  |
|---|--|
| Company name  | JELENA JOVANOVIĆ PR PROIZVODNJA OSTALE ODEĆE<br>MIONE ZRENJANIN<br>Reg.No.: 65703980<br>TIN: 111852037 |
| Company address   | Metohijska 1, 23000 Zrenjanin, Serbia  |
| Telephone number and e-mail address                     | +381 63 8610052<br>info@mioneatelier.com   |
| Item code (product name)                                |  |
| Invoice/Delivery note/ Order No.                        |  |
| Date of agreement conclusion                            |  |
| Goods receipt date                                      |  |
| Previous size/colour                                    |  |
| New size/colour and item code                           |  |
| Customer's name and surname                             |  |
| Customer's address                                      |  |
| Customer's e-mail address (if delivered by post/e-mail) |  |
| Mobile phone number                                     |  |
| Customer's signature (if delivered by post)             |  |
| Date (of filling the form)                              |  |
| Current account number (to refund a payment)            |  |

**The Customer has the right to submit a Request for Product Replacement, within 14 days from the date on which the item was received. You are required to fill out this form so that we could replace the item. The deadline for replacement is 14 days from the date when the item was delivered to your address. If the replacement item you wish is unavailable, you will be contacted by Mionè Customer Support Team.**